

PEOPLE'S PARTICIPATION

IN THE UNIVERSAL COVERAGE SCHEME (UCS)
IN THAILAND

PEOPLE PARTICIPATION IS THE
HEART & SOUL
OF UCS

PEOPLE PARTICIPATION

IS INGRAINED IN
EVERY ASPECT OF UCS

FROM
PRE-INCEPTION
TO IMPLEMENTATION

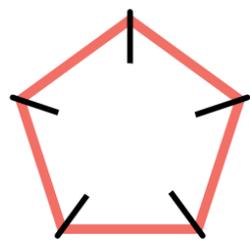
POLICY
FORMULATION



GOVERNING
BODIES



IMPLEMENTATION



PEOPLE PARTICIPATED

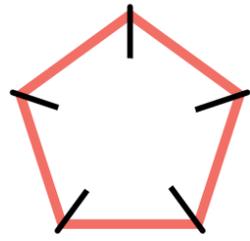
**IN PROPOSING DRAFT BILL
UNTIL IT WAS ENACTED IN 2002**

**PROPOSED
DRAFT BILL**

**CAMPAIGN FOR UHC BY CSOs
60,000 NAMES COLLECTED
ENGAGED IN THE FIRST
AND SECOND READING
OF THE DRAFT BILL**



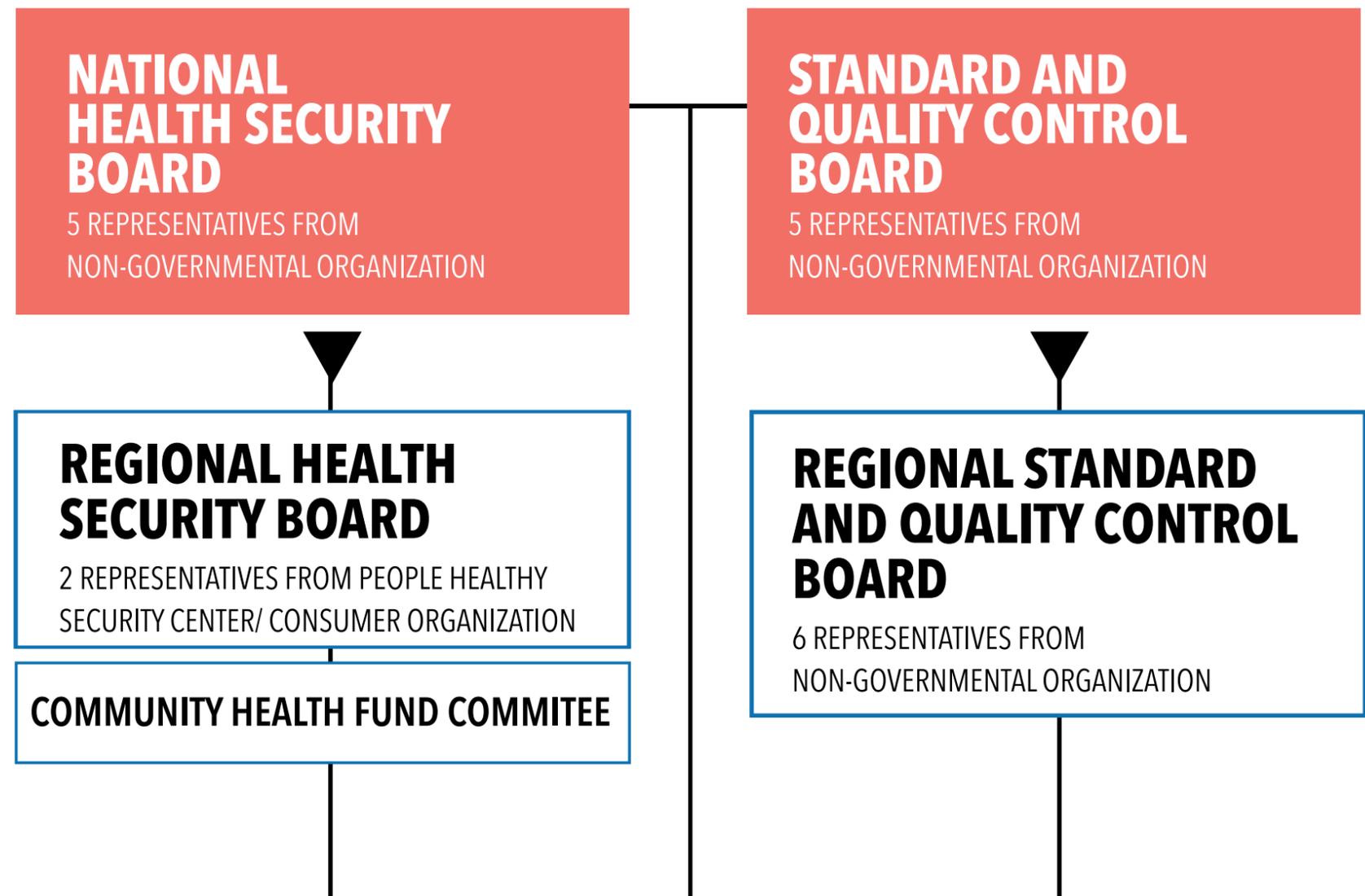
**NHS ACT 2002
NATIONAL HEALTH
SECURITY ACT
WAS ENACTED**

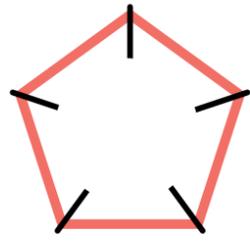


REPRESENTATIVES FROM CSOs

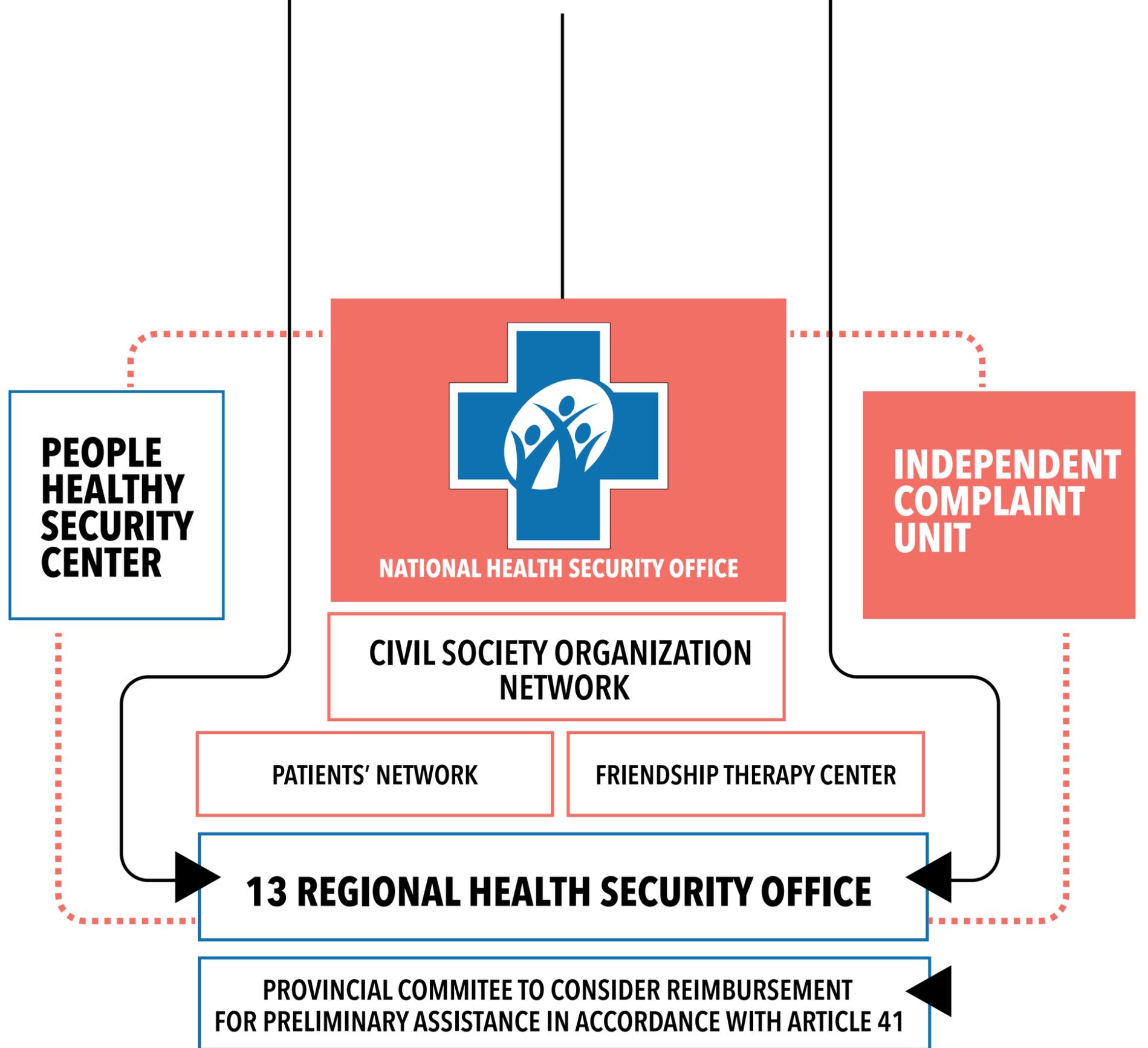
SIT ON BOTH NHS BOARD AND
STANDARD AND QUALITY CONTROL BOARD

POLICY
LEVEL

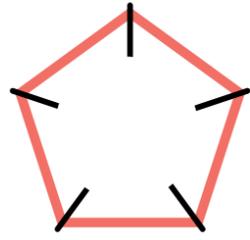




PEOPLE PARTICIPATE
**AT EVERY STEP
OF OPERATIONS**



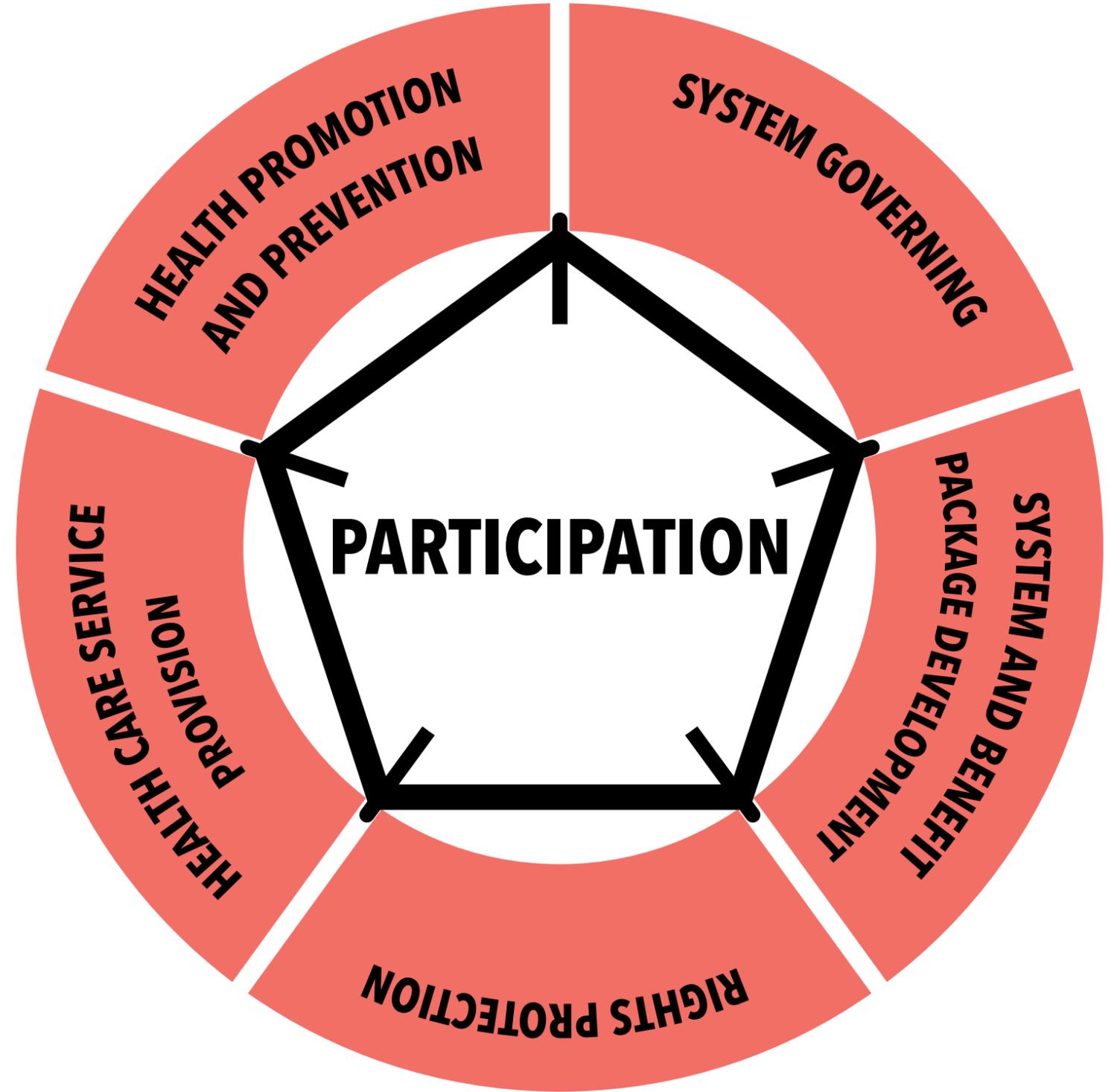
OPERATION
LEVEL



PEOPLE PARTICIPATE IN

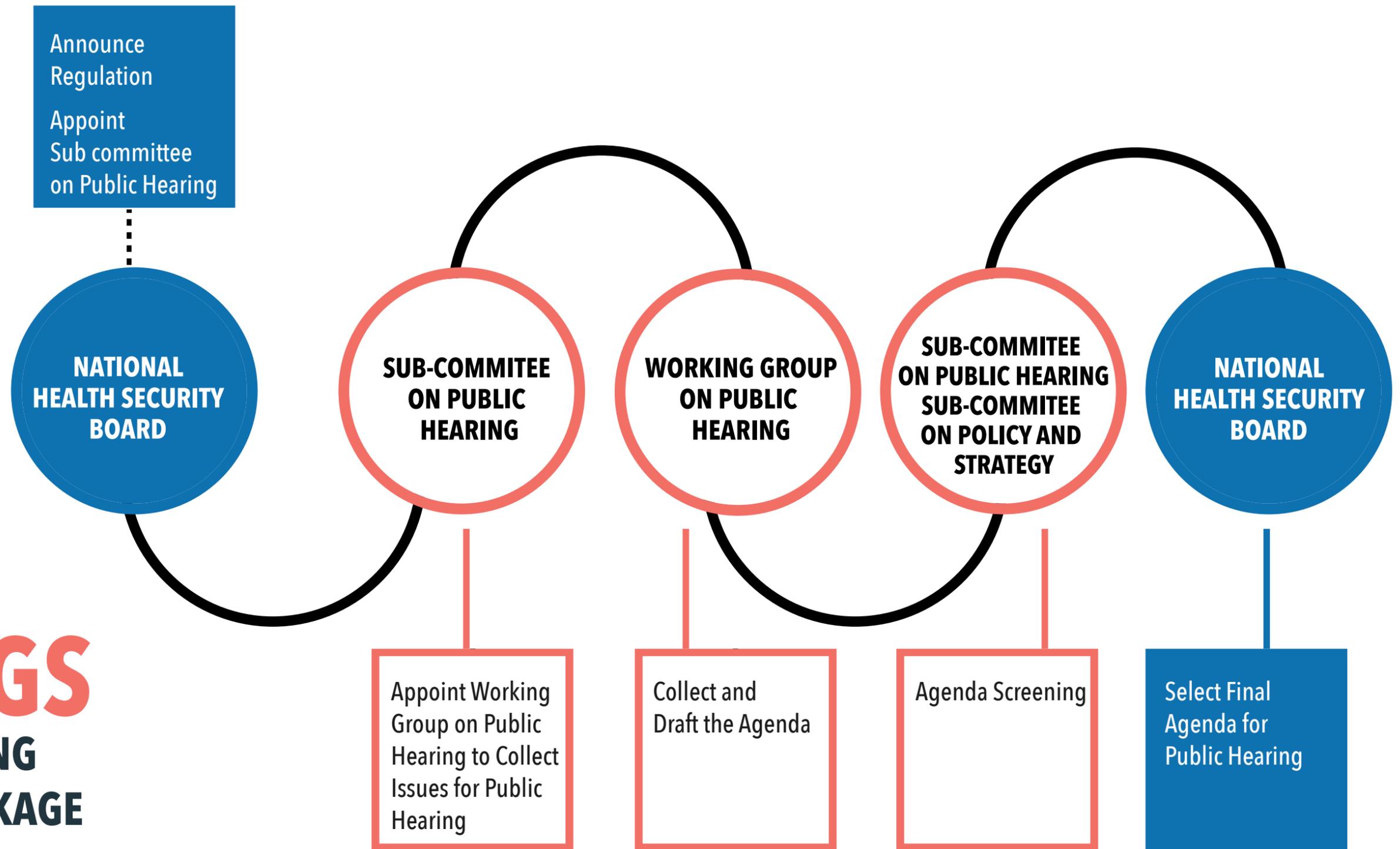
5

ASPECTS
UNDER UCS

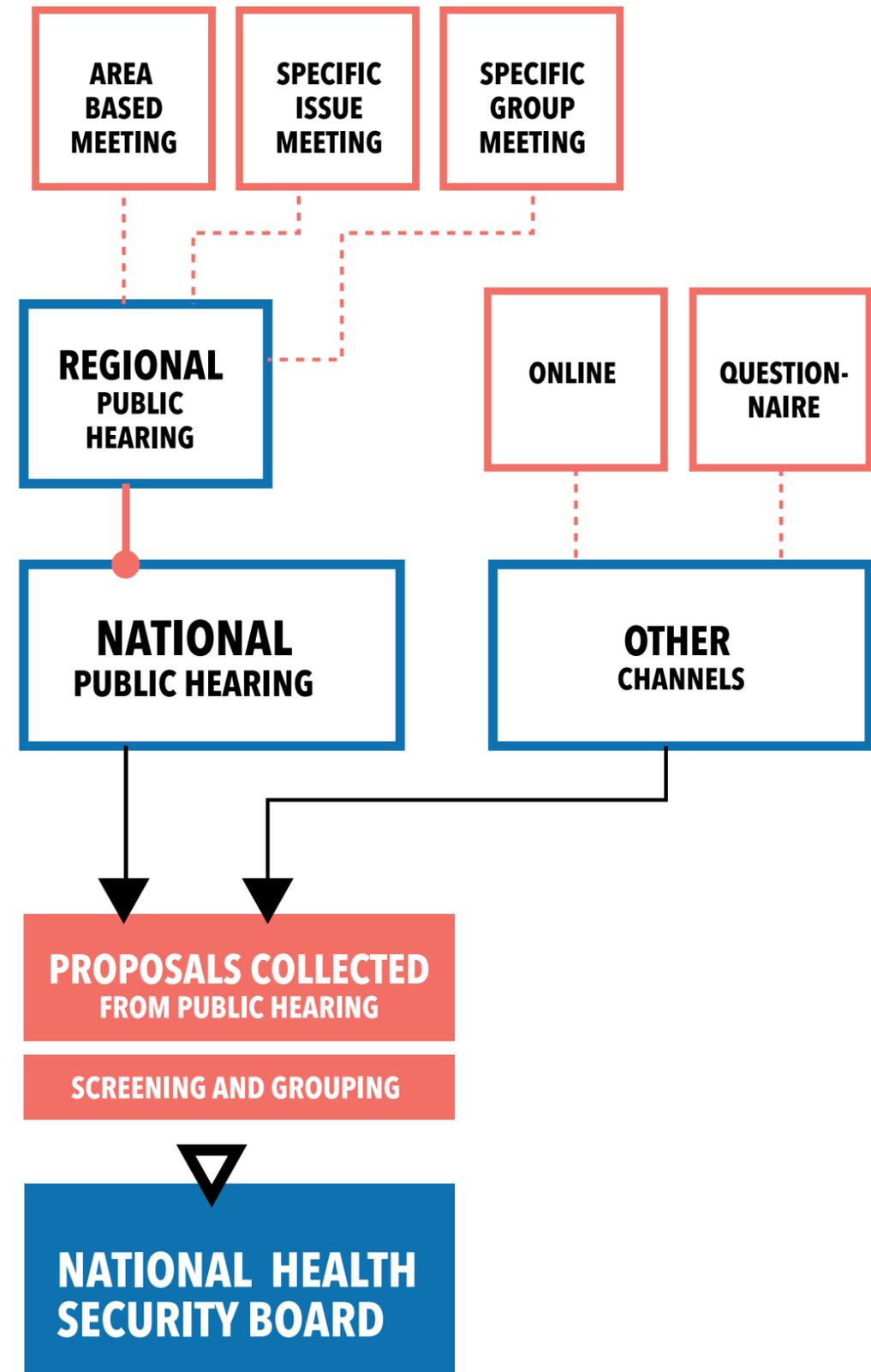


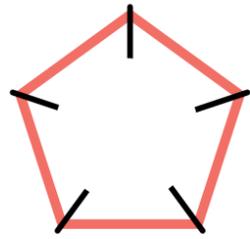
PUBLIC HEARINGS

FOR AGENDA SETTING AND BENEFITS PACKAGE DEVELOPMENT



PROCESS OF ANNUAL PUBLIC HEARINGS



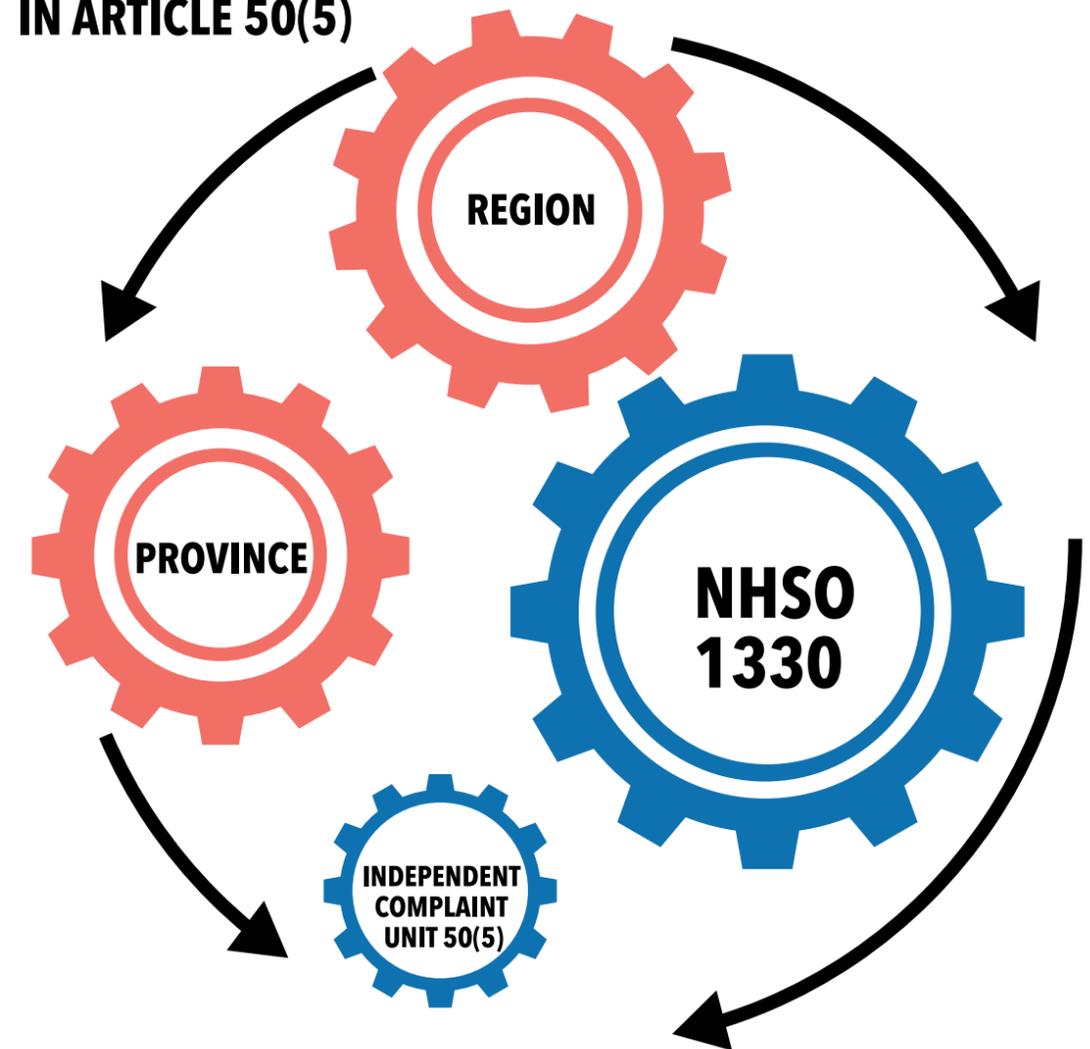


PEOPLE PARTICIPATE IN
**RIGHTS PROTECTION, COMPLAINT
HANDLING, AND HEALTH
PROMOTION AND PREVENTION**

5 MECHANISMS

- INDEPENDENT COMPLAINT RECEIVING UNIT 50(5)
- CUSTOMER SERVICE CENTER
- PEOPLE HEALTHY SECURITY CENTER
- COMPREHENSIVE AND CONTINUOUS CARE CENTER (CCC CENTER)
- COMMUNITY HEALTH FUND (CHF)

MECHANISMS
INDICATED
IN ARTICLE 50(5)



MECHANISMS
NOT INDICATED
IN THE NATIONAL
HEALTH SECURITY ACT

CUSTOMER
SERVICE CENTER

PEOPLE
HEALTHY SECURITY
CENTER

BENEFITS

OF PEOPLE PARTICIPATION IN THE UCS

**ENSURES THAT
HEALTH NEEDS
ARE MET**

**RIGHTS ARE
PROTECTED**

**CONFLICT
BETWEEN HEALTH
CARE PROVIDERS
AND PATIENTS
CAN BE MEDIATED**

**INCREASED
SENSE OF
OWNERSHIP**

SENSE OF OWNERSHIP





Power Point Presentation ภาษาอังกฤษ

เรื่อง การมีส่วนร่วมของประชาชนในระบบหลักประกันสุขภาพแห่งชาติ